

# tessello roadmap

Q1 2020



# The continuing vision of tessello's evolution

Welcome to our first tessello roadmap update of 2020 which outlines our ongoing journey into the future of the platform.

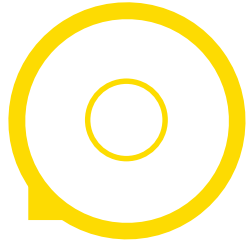
On the near horizon and in response to the ongoing growth of tessello user numbers, we are continuing our programme of work to make the underlying tessello architecture scalable for future growth. While that work continues behind the scenes, we also have a team making significant improvements in two important areas: accessibility and security. These areas have always been important to us but as the world moves on so does recommended best practice, and we will be refreshing tessello to reflect the latest approaches around these crucial areas. You'll hear more about that soon!

As always, we can't wait for you to play with the latest tessello and tell us what you think. In the meantime, we would like all readers of this roadmap to ask yourself one question and send answers on a postcard to your Customer Success Manager or to [productfeedback@brightwavegroup.com](mailto:productfeedback@brightwavegroup.com):

**What do you want from your learning management system?**

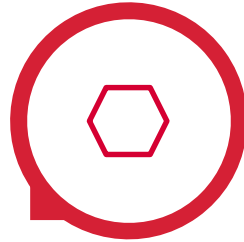
# The 5 pillars of tessello

The underlying principles that inform our development:



## Measure Impact

Discover the true impact of learning within your organisation



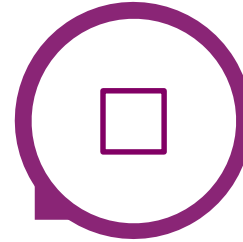
## Build a learning ecosystem

Knitting all your sources of information into a cohesive, high-end learner experience



## Form a learning habit

Helping you create a culture where people love to learn



## Develop talent

Guide your people to become their best selves. Identify development opportunities at both individual and company level



## Support tessello growth

Ensure the technology behind tessello is both stable and scalable

## Now

- tessello security improvements
- Accessibility improvements
- SCORM question-level tracking
- △ Tone of voice review
- △ Leaderboard segmentation
- △ More control over points allocation
- △ Community reply formatting
- ♡ GDPR enhancements
- ♡ Performance improvements
  - Real-time updates for posts and notifications
  - Faster loading of homepage and pathways
  - Faster processing of user attachments
  - Faster processing of bulk user enrolments
  - Improved email notification processing
  - Sisense reports updated hourly not daily


## Next


- E-learning course standards compliance
- Integration with 3<sup>rd</sup> party content providers
- Extend Yammer functionality
- Full support for WCAG 2.1 accessibility guidelines
- △ Enhanced and fully branded notification emails
- △ Community post formatting
- △ Guided tour for new users and new features
- Non line manager approval
- ♡ Fully automated test and deployment
- ♡ Zero downtime releases


## Future


- Predictive analytics
- Bespoke reporting
- Team activity dashboard for Managers
- Reporting on informal learning
- Post-learning retention surveys
- Technical connectors to other systems
- Curated content
- Redesign of Management Centre
- Online classrooms and seminars
- Skills gap analysis
- Recommendation engine


# Now


 **tessello security improvements**  
Security hardening relating to account locking, password policy, forgotten passwords and session management


 **Accessibility improvements**  
Implementing changes required to achieve compliance with the latest W3C WCAG 2.1 accessibility guidelines


 **SCORM question-level tracking**  
Extending SCORM tracking to include the optional SCORM 'interactions' element used by some customers to enable question-level tracking


 **GDPR enhancements**  
Since May 2018, the understanding of how GDPR is being implemented and enforced has continued to evolve. These changes will ensure that both tessello and our clients are fulfilling their legal obligations


 **Tone of voice review**  
Improving the wording used throughout tessello to maximise user engagement


 **Leaderboard segmentation**  
Filtering the tessello-wide leader board into smaller sub-groups


 **More control over points allocation**  
Giving tessello administrators more control over how points are allocated to users


 **Community reply formatting**  
Ability to add paragraph formatting and images into replies

 **Real-time updates for posts and notifications**  
Post and notifications are currently updated on a scheduled task but will now update in real-time


 **Faster loading of homepage and pathways**  
Further speed enhancements to the homepage and learning pathway pages


 **Faster processing of user attachments and bulk user enrolments**  
Processing large files such as images or bulk user enrolment files will become faster using new technology we are implementing


 **Improved email notification processing**  
We are implementing a new queueing system for our notifications which means no more waiting around for emails


 **Reports updated hourly not daily**  
We will move to an hourly update of our Sisense analytics tool rather than a nightly update, giving you more up to date reporting and insights


# Next


 **E-learning course standards compliance**  
We will further enhance our standards support to SCORM 2004


 **Integration with 3<sup>rd</sup> party content providers**  
Ability to host 3<sup>rd</sup> party training content on tessello from certain vendors


 **Extend Yammer functionality**  
This will now match existing tessello Communities features such as curating posts, sharing tessello resources and earning points for activities that take place within Yammer


 **Full support for WCAG2.1 accessibility guidelines**  
A long term project starting in Q1 that now reaches its conclusion


 **Enhanced and fully branded notification emails**  
Create more instances for receiving email notifications and make these pick up the portal branding

 **Community post formatting**  
Ability to perform basic formatting on text in posts, add more images into a post, and allow users to switch between more/less views on longer posts

 **Guided tour for new users and new features**  
A guided tour feature that will highlight key features for first time users, and walk existing users through new features that have been implemented

 **Non line manager approval**  
Ability for Subject Matter Experts to approve Learning Pathways as well as line managers

 **Fully automated test and deployment**  
We've made major improvements to our release process throughout 2019 and into 2020 which has made our testing and deployment process much more seamless. The endgame is to get this process fully automated for each release

 **Zero downtime releases**  
As our client base grows, doing releases out of UK business hours is become more of a problem, as our system is in use 24/7. Hot on the heels of deployment automation comes zero downtime releases, making the 2hr release window a thing of the past. We will retain our two-weekly release cycle, but the site will not be taken offline to deploy the updates

# Future

- Predictive analytics**  
Ability to spot trends and proactively intervene with learners
- Bespoke reporting**  
Enabling organisations to design and build their own reports
- Team activity dashboard for Managers**  
Giving managers a high level dashboard of team members' activity
- Reporting on informal learning**  
Insights into what learners are doing outside of their learning management system
- Post-learning retention surveys**  
Surveys to verify learners' long-term knowledge retention
- Technical connectors to other systems**  
Linking tessello to other systems to allow two-way flows of information
- Curated content**  
Content from 3<sup>rd</sup> party providers fully curated to the individual client instance
- Redesign of Management Centre**  
Providing a seamless experience for Admins within Management Centre
- Online classrooms and seminars**  
Ability to create and run online courses
- Skills gap analysis**  
Ability for both individuals and organisations to identify skill gaps
- Recommendation engine**  
Proactively recommending new learning to learners

If you have any questions, queries or feedback about the roadmap then we'd love to hear from you.

In particular, we would like all readers of this roadmap to ask yourself one question and let us know your answer:

**What do you want from your learning management system?**

Get in touch through your dedicated Customer Success Manager or email [productfeedback@brightwavegroup.com](mailto:productfeedback@brightwavegroup.com)

**Your input makes tessello better.**

